

2008 ANNUAL SELF-GOVERNANCE CONFERENCE
20th Anniversary of Tribal Self-Governance: Celebrating Excellence
Riviera Hotel & Casino; Las Vegas, Nevada
Tuesday, April 29, 2008

BREAKOUT SESSION 8:
ICARE: IMPROVING HEALTH STATUS AND DATA QUALITY THROUGH
TECHNOLOGY – INTRODUCING ICARE

Panelist:

- *Cynthia Gebremariam, R.N., Clinical Analyst, Chickasaw Nation, IHS*
- *Karol Dixon, Health Program Administrator for the Alaska Native Tribal Health Consortium*
- *Wes Cornelius, Tribal Data Coordinator, United South & Eastern Tribes*

iCare is a Windows based graphical user interface to RPMS focused on the Patient Care Component.

iCare doesn't create any new fields; however it enables a broader picture of health to provide better care based on demographics.

iCare is an IT tool that assists providers in the proactive identification and management of their patients that share similar characteristics.

The first version of iCare was deployed in May 2007. The key features are: Panels, Tags, Performance Data (Government Performance and Results Act), and Patient Record. The Panel allows you to define your population, customize your layout, and share your panel. Users can create multiple panels in iCare according to their own specifications. There are 12 diagnostic tags, 8 of which were already existing under RPMS, with 4 new Cardiovascular disease tags added.

iCare is not a replacement for the Electronic Health Record.

6 Tribes in the Nashville Area have installed and implemented iCare and are using iCare to manage Cardiovascular disease, support services, immunizations, case management, and quarterly reports.

Tribes in the Alaska Area are using iCare in action to focus on data quality for things such as women's health and diabetes. 2 specific sites presented were Bristol Bay and Barrow.

Bristol Bay is using iCare to quickly see standings in meeting GPRA and CMS measures and what needs to be focused on. Nurses are using iCare for visit planning.

Barrow has a diabetes grant and uses funds to transport patients from surrounding villages to the Hospital. Case managers are using iCare to identify other care needed for the patients so that the patient can get all services needed when the patient is at the facility.

There is large interest in iCare. iCare is non-proprietary software, which means it is open to the public to download the software at no cost. To utilize iCare you must already be using RPMS. Web-ex training is available on how to properly use iCare. For additional information and questions, you may contact Ms. Cynthia Gebremariam with IHS.