### CMS Policies on Select Health Insurance Marketplace Issues, 2014-2018

Except where noted, qualified health plan (QHP) issuer requirements apply to Federally-Facilitated Marketplaces (FFMs), including the newly created State-Based Marketplaces on the Federal Platform (SBM-FPs), but not State-Based Marketplaces (SBMs).

Issue	2014	2015	2016	2017	2018
Essential community providers (ECPs)					
Contract offers to Indian health care providers (IHCPs)	QHP issuers must make contract offers to all available ICHPs to meet the ECP standard. If not meeting this standard, a QHP issuer must provide an explanation of the	QHP issuers must make good faith contract offers to all available ICHPs to meet the ECP standard. When required to submit a narrative justification because did not meet	QHP issuers must make good faith contract offers to all available ICHPs to meet the ECP standard. When required to submit a narrative justification because did not meet	Same as previous year.	Same as previous year, except language about CMS expecting issuers to be able to provide verification of good faith contract offers no longer appears.

<sup>&</sup>lt;sup>1</sup> This Marketplace model, newly established in the HHS Notice of Benefit and Payment Parameters for 2017, will enable SBMs to execute certain processes using the federal eligibility enrollment infrastructure (namely, HealthCare.gov). SBM-FPs and HHS will have to enter into a federal platform agreement that will define a set of mutual obligations, including the set of federal services upon which the SBM-FP agrees to rely. Under this model, certain requirements previously only applicable to QHPs offered on FFMs will apply to QHPs offered on SBM-FPs, such as the requirement for QHP issuers to offer contracts to all IHCPs. SBM-FPs must agree to enforce certain QHP and QHP issuer requirements no less strict than those HHS applies to QHPs and QHP issuers in FFMs, as follows:

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<sup>• 45</sup> CFR 156.122(d)(2): the standards for QHPs to make available published up-to-date, accurate, and complete formulary drug lists on its website in a format and at times determined by HHS;

<sup>• 45</sup> CFR 156.230: network adequacy standards;

 <sup>45</sup> CFR 156.235: ECP standards;

<sup>• 45</sup> CFR 156.298: meaningful difference standards;

<sup>• 45</sup> CFR 156.330: issuer change of ownership standards;

<sup>• 45</sup> CFR 156.340(a)(4): issuer compliance and compliance of delegated and downstream entity standards; and

 <sup>45</sup> CFR 156.1010: casework standards.

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Issue	2014	2015	2016	2017	2018
Essential community providers (ECPs)					
	reasons why and the corrective actions (to be) taken.  CMS may verify the offering of contracts after certification.	the 30% ECP contracting requirement, must attest to making good faith contract offers to all available IHCPs.  In application, issuer to list the contract offers that it has extended to all available Indian health providers.	the 30% ECP contracting requirement, do not have to attest to making good faith contract offers to all available IHCPs.  CMS will expect issuers to be able to provide verification of such offers if CMS requests to verify compliance with the policy.		
Definition of good faith contract offers to ECPs	Not discussed.	QHP issuers must offer contract terms that a "willing, similarly-situated,	Same as previous year.	QHP issuers must "offer contract terms comparable to terms that it offers to a	Not discussed.

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Issue	2014	2015	2016	2017	2018
Essential community					
providers (ECPs)					
		non-ECP provider		similarly-situated	
		would accept or has		non-ECP provider."2	
		accepted."			
Payment rates to	Not discussed.	For covered services	Same as previous	Same as previous	Same as previous
FQHCs, including		provided by an FQHC,	year.	year.	year.
Tribal and urban		QHP issuers must pay			
Indian clinics <sup>3</sup>		an amount "not less			
		than the amount of			
		payment that would			
		have been paid to the			
		center under section			
		1902(bb) of the Social			
		Security Act for such			
		item or service."			

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<sup>&</sup>lt;sup>2</sup> For Stand Alone Dental Plans (SADPs), the CCIIO Issuer Letter uses the same terminology for what is a "good faith offer" as used in the 2015 and 2016 Issuer Letters, namely "QHP issuers must offer contract terms that a willing, similarly-situated, non-ECP provider would accept or has accepted."

<sup>&</sup>lt;sup>3</sup> These payment rates apply to outpatient health programs or facilities operated by a Tribe or Tribal organization under the Indian Self-Determination Act (Public Law 93-638) or by an urban Indian organization receiving funds under title V of the Indian Health Care Improvement Act for the provision of primary health services.

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Issue	2014	2015	2016	2017	2018
Essential community					
providers (ECPs)					
Inclusion of Model QHP Addendum (Addendum) in contracts offered to IHCPs	QHP issuer contract offers to IHCPs must use the Addendum to meet the ECP standard (CMS also notes that use of the Addendum is voluntary).	QHP issuers are to offer contracts "using the recommended model QHP Addendum for Indian health providers developed by CMS". "CMS is continuing to recommend the use of the Model QHP Addendum (Addendum) as described in the	QHP issuer contract offers to IHCPs must "apply" the special terms and conditions necessitated by federal law and regulations as referenced in the Model QHP Addendum.	Same as previous year.	Same as previous year.
		2014 Letter to Issuers". (CMS also notes that use of the Addendum is expected)			

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Issue	2014	2015	2016	2017	2018
Essential community providers (ECPs)					
Inclusion of ECPs	HHS compiled a "non-	Same as previous	Same as previous	To remain on the HHS	CMS will include on
on HHS ECP List	exhaustive list of	year.	year.	ECP List, IHCPs and	the HHS ECP List
	available ECPs" (HHS			other ECPs must	eligible providers that
	ECP List), based on			submit a revised	submitted an ECP
	data it and other			entry to provide	petition during the
	federal agencies			missing required data	ECP petition
	maintained, and			(IHCPs and other	window. <sup>6</sup> QHP issuers
	allowed QHP issuers			ECPs seeking	will not be permitted
	to include qualified			placement on the list	to "write-in"
	providers not on the			for the first time also	providers not on HHS
	list when calculating			must submit the	ECP List in order to
	whether they met the			petition). <sup>4</sup> QHP	satisfy requirement.
	ECP standard.			issuers will no longer	
				be permitted to	

<sup>&</sup>lt;sup>4</sup> This requirement will apply in 2018; CCIIO relaxed this requirement for 2017. The 2017 HHS ECP List includes available ECPs based on data maintained by CMS and other federal agencies, as well as provider data that CMS received directly from providers through the ECP petition process for the 2017 plan year. Although the provider submission window for corrections and updates for the 2017 HHS ECP List closed on January 15, 2016, the ECP petition process remains open throughout the year for providers to correct and update their data for future plan year lists.

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<sup>&</sup>lt;sup>5</sup> As a transition to this new policy, CMS will allow issuers to count their qualified ECP write-ins toward satisfaction of the 30 percent ECP standard for plan year 2017 as long as the issuer arranges that the written-in provider has submitted an ECP petition to CMS by no later than August 22, 2016.

<sup>&</sup>lt;sup>6</sup> The provider submission window for corrections and updates for the 2018 HHS ECP List closed on October 15, 2016, but the ECP petition process remains open for providers to correct and update their data for the 2019 HHS ECP List, which CMS plans to release in the fall 2017.

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Issue	2014	2015	2016	2017	2018
Essential community					
providers (ECPs)					
				"write-in" providers	
				not on HHS ECP List in	
				order to satisfy	
				requirement.⁵	
Hardship exemption	Tribal members and	Same as previous	Same as previous	The Marketplace	Same as previous
(from shared	IHS-eligible	year.	year.	would no longer	year.
responsibility	individuals can apply			make eligibility	
payment): eligibility	for an exemption			determinations for	
determination and	through the			exemptions based on	
claiming exemption	Marketplace.			tribal membership or	
	In addition to Tribal			IHS eligibility. (New)	
				eligibility	
	members who can			determinations made	
	establish eligibility for			only through tax-	
	an exemption			filing process. AI/ANs	
	through the federal			who already have	
	tax-filing process, IHS			received an	
	eligible persons are			exemption certificate	
	provided that option			number (ECN) from	

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Issue	2014	2015	2016	2017	2018
Essential community providers (ECPs)					
	as well (applicable for 2014 and subsequent years). Persons in either category each claim exemption through tax-filing process.			the Marketplace could continue to use their ECN on their federal income tax return to claim this exemption until such time that they no longer qualify for the exemption.	
Network adequacy					
Inclusion of certain percentage of available ECPs <sup>7</sup>	QHP issuers must contract with at least 20% of available ECPs in the service area of their plan(s).	QHP issuers must contract with at least 30% of available ECPs in the service area of their plan(s).	Same as previous year.	Same as previous year.	QHP issuers must contract with at least 20% of available ECPs in the service area of their plan(s).8

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<sup>&</sup>lt;sup>7</sup> Also, see discussion under "Inclusion of ECPs on HHS ECP List" under "ECPs" above.

<sup>&</sup>lt;sup>8</sup> Under the Market Stabilization final rule issued on April 18, 2017, CMS relaxed this requirement from 30 percent to 20 percent for 2018.

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Issue	2014	2015	2016	2017	2018
Essential community					
providers (ECPs)					
Inclusion of at least one ECP from each category in each county	QHP issuers must offer contracts in good faith to at least one ECP in each ECP category in each county in the service area of their plan(s), where available.	Same as previous year.	Same as previous year.	Same as previous year.	Same as previous year.
Provider directory	QHP provider	QHP provider	Not discussed.	Same as previous	Same as previous
information on ICHPs	directories should	directories should		year (i.e., not	year (i.e., not
	include information	include information		discussed).	discussed).
	about whether the	about whether the			
	provider is an IHCP.	provider is an IHCP,			
		and directory			
		information for IHCPs			
		should describe the			
		population they			
		serve, as some IHCPs			
		might limit services to AI/ANs.			
		AI/AINS.			

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Issue	2014	2015	2016	2017	2018
Essential community providers (ECPs)					
Summary of Benefits and Coverage (SBC) <sup>9,10,11</sup>	QHP issuers must prepare an SBC for their plans.	QHP issuers must prepare an SBC for their plans but do not have to prepare an SBC for each plan variation, such as the zero cost-sharing variation and the limited cost-sharing variation.	QHP issuers must prepare an SBC for their plans and must prepare an SBC for each plan variation, such as the zero costsharing variation and the limited costsharing variation.	Same as previous year.	Same as previous year.
Tribal sponsorship of premiums (third-party payment of	In § 156.1250, CMS "requires issuers of QHPs to accept	Same as previous year (in regulations	Added reference to regulations (45 CFR §	Same as previous year. <sup>12</sup>	Not discussed (but regulations at 45 CFR

 $<sup>^{\</sup>rm 9}$  This requirement applies to both FFMs and SBMs, as well as outside the Marketplace.

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<sup>&</sup>lt;sup>10</sup> In April 2016, CMS finalized a new sample SBC template, which issuers had to begin using on the first day of the first open enrollment period that started on or after April 1, 2017 (effectively the 2018 plan year).

<sup>&</sup>lt;sup>11</sup> CMS on July 13, 2016, released sample SBC templates for a limited cost-sharing variation (L-CSV) plan and a zero cost-sharing variation (Z-CSV) plan. CMS posted these documents on the CCIIO Web site and shared them with QHP issuers as a reference tool, but issuers do not have to use these templates. The sample L-CSV SBC is available at <a href="http://files.kauffmaninc.com/projects/cms/documents/SBC">http://files.kauffmaninc.com/projects/cms/documents/SBC</a> 2017 Template AI AN zero 6-7-16 508.pdf.

<sup>&</sup>lt;sup>12</sup> In the HHS Notice of Benefit and Payment Parameters for 2017, CMS proposed, but ultimately did not adopt, a policy that would have required Tribes (and other entities) that engage in sponsorship to notify HHS, indicating their intent to sponsor individuals and the number of individuals they intend to sponsor.

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Essential community providers (ECPs)					
premiums and cost-	premium and cost-	and not Issuer	156.1250) in Issuer		§ 156.1250 remain in
sharing)	sharing payments made on behalf of enrollees by Indian tribes, tribal organizations, and urban Indian organizations. (In regulations, not Issuer Letter.  In Issuer Letter, CMS noted that it assessed its various systems to determine how FFMs could establish a process to facilitate sponsorship and	Letter).	Letter.		place).
	concluded FFMs do not have the ability to				

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Issue	2014	2015	2016	2017	2018
Essential community providers (ECPs)					
	establish such a process.  CMS encourages T/TO/Us to work with SBMs and QHPs to facilitate aggregate premium payments.				

Sources: CCIIO Letter to Issuers in the Federally Facilitated Marketplaces, 2014-2018, and other CMS/CCIIO regulations and guidance.

https://www.cms.gov/CCIIO/Resources/Regulations-and-Guidance/Downloads/2014 letter to issuers 04052013.pdf

https://www.cms.gov/CCIIO/Resources/Regulations-and-Guidance/Downloads/2015-final-issuer-letter-3-14-2014.pdf

https://www.cms.gov/CCIIO/Resources/Regulations-and-Guidance/Downloads/2016-Letter-to-Issuers-2-20-2015-R.pdf

https://www.cms.gov/CCIIO/Resources/Regulations-and-Guidance/Downloads/Final-2017-Letter-to-Issuers-2-29-16.pdf

 $\underline{https://www.cms.gov/CCIIO/Resources/Regulations-and-Guidance/Downloads/Draft-2018-Letter-to-Issuers-in-the-Federally-facilitated-Marketplaces.pdf$ 

https://www.cms.gov/CCIIO/Resources/Regulations-and-Guidance/Downloads/Final-2018-Letter-to-Issuers-in-the-Federally-facilitated-Marketplaces-and-February-17-Addendum.pdf

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