

IHS Strategic Plan 2018-2022 Update

TRIBAL SELF-GOVERNANCE ADVISORY COMMITTEE

JANUARY 24, 2018



Draft Mission and Vision Statements

Mission - To raise the physical, mental, social, and spiritual health of American Indians and Alaska Natives to the highest level.

Vision - A health system that promotes Tribal ownership and pride.



Draft Goals and Objectives

GOAL 1	GOAL 2	GOAL 3
<p>To ensure that comprehensive, culturally acceptable personal and public health services are available and accessible to American Indian and Alaska Native people.</p>	<p>To promote excellence and quality through innovation of the Indian health system into an optimally performing organization.</p>	<p>Strengthen IHS program management and operations.</p>
<p>Objectives:</p> <ol style="list-style-type: none">1. Recruit, develop, and retain a dedicated, competent, caring workforce.2. Build, strengthen, and sustain collaborative relationships.3. Increase access to quality health care services.	<p>Objectives:</p> <ol style="list-style-type: none">1. Create quality improvement capability at all levels of the organization.2. Provide care to better meet the health care needs of Indian communities.	<p>Objectives:</p> <ol style="list-style-type: none">1. Improve communication within the organization, with Tribes and other stakeholders, and with the general public.2. Secure and effectively manage assets and resources.3. Modernize information technology and information systems to support data driven decision.



Strategic Plan Components

Goals

Broad Initiatives that enable the plan's mission to be realized

Objectives

Changes, outcomes, and impact a plan is trying to achieve

Strategies

Related activities to fulfill strategic objectives

Measures

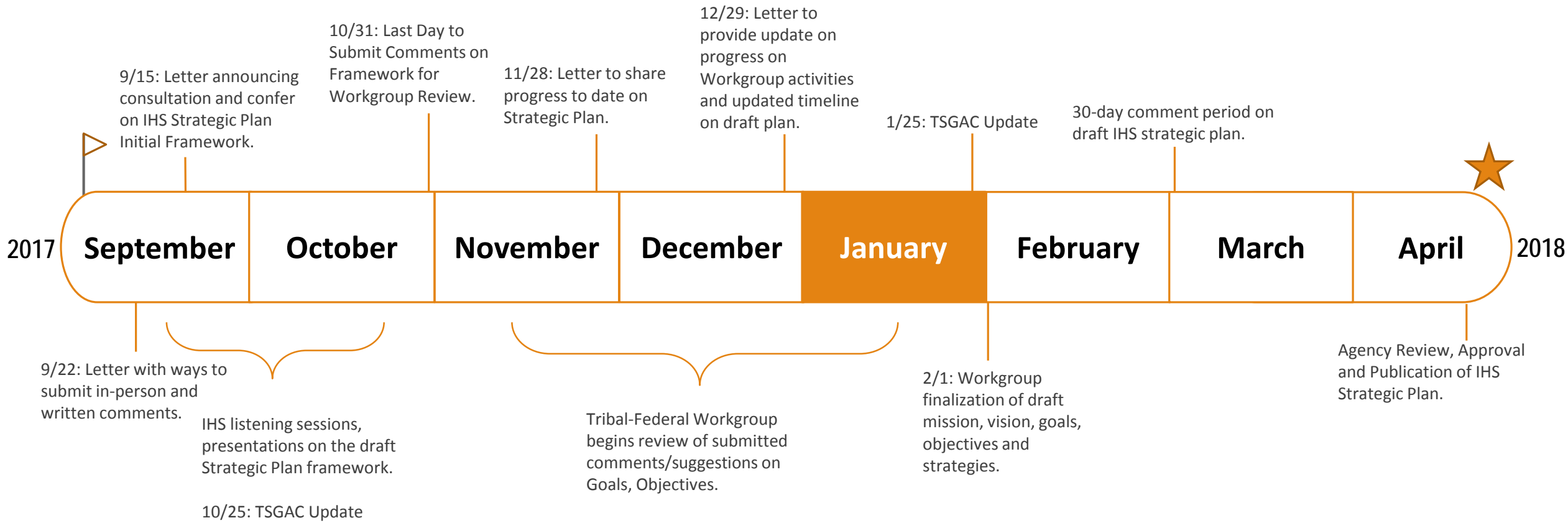
How IHS will measure progress or success on the strategy

Charters

Specific aim, expected outcomes, measures, and work plan for improvement



IHS Strategic Plan Revised Timeline





Communication on Progress

- Dear Tribal Leader and Urban Indian Organization Leader Letters
- IHS All Emails, including Week in Review
- IHS All Tribes and Urban Indian Organization Leader Calls
- Meetings (e.g., TSGAC, DSTAC)
- IHS Strategic Planning website



Strategic Planning Website Updates

The screenshot shows the top navigation bar of the Indian Health Service website. It includes the IHS logo, the text "Indian Health Service" and "The Federal Health Program for American Indians and Alaska Natives", a search bar labeled "Search IHS", and utility links for "A to Z Index", "Employee Resources", and "Feedback". Below this is a horizontal menu with categories: "About IHS", "Locations", "for Patients", "for Providers", "Community Health", "Career Opportunities", and "Newsroom".

[IHS Home](#) / [The Division of Planning, Evaluation, and Research](#) / [Planning](#) / Strategic Planning

The Division of Planning, Evaluation, and Research

- Planning
- Strategic Planning
- Area Planning Officers
- Facility Planning and Tools
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Strategic Planning

IHS Strategic Plan 2018-2022

IHS is seeking comments on the following question and initial framework:

Do the IHS Mission, Vision, Goals and Objectives reflect the direction and priorities you feel the IHS should pursue over the next 5 years?

Initial Framework:

Mission - To raise the physical, mental, social, and spiritual health of American Indians and Alaska Natives to the highest level.

Vision - A health system that promotes Tribal ownership and pride.

Goal 1: To ensure that comprehensive, culturally acceptable personal and public health services are available and accessible to American Indian and Alaska Native people.

Objectives:

The screenshot shows a "Comments" section with a summary and a list of recent comments for review. The summary states: "A summary of recent comments are available for review." The list includes four items, each with a "Download" link and file size information:

- Download [StrategicPlanCommentRecd-10-12-2017](#) [PDF - 100 KB]
- Download [StrategicPlanCommentsRecd-10-20-2017](#) [PDF - 129 KB]
- Download [StrategicPlanCommentsRecd-10-27-2017](#) [PDF - 129 KB]
- Download [StrategicPlanCommentsRecd-11-3-2017](#) [PDF - 132 KB]

[IHS Strategic Planning Website](#)

Available for download:

- Draft Framework,
- Comments Received to date and
- Workgroup Updates



Workgroup Purpose and Composition

- Purpose
 - Makes recommendations to IHS senior staff to complete the IHS Strategic Plan.
 - Includes suggested changes to draft Mission, Vision, Goals, Objectives and Strategies.
- Composition
 - Tribal Representatives (or designee)
 - Area and Service Unit Representatives
 - Headquarters Office staff
 - Senior staff



Workgroup Meetings

- Meeting 1 - November 14
 - Kick off meeting to discuss the expectations of the Workgroup and the Strategic Plan development process to date.
- Meeting 2 - November 29
 - Review Workgroup Goal, Objectives and Strategies.
- Meeting 3 - December 13
 - Review strategies in depth.
- Meeting 4 and 5 – January 10 and 17
 - Review and finalize strategies.



Next Steps

- The Workgroup will meet to finalize the draft mission, vision, goals, objectives and strategies and discuss measures – February 1st
 - All workgroups are open and may be attended by anyone, however, participation (e.g., discussion and voting) are limited to workgroup members.
- Once the draft mission, vision, goals, objectives and strategies have been finalized and the strategies have been prioritized by the workgroup, the draft IHS Strategic Plan with some narrative will be provided to IHS leadership for their review and comments.
- IHS will develop a Federal Register Notice (FRN) requesting Tribal and Urban Indian Organization Leader, IHS employee and general public comments on the draft mission, vision, goals, objectives and strategies. There will be a 30 day comment period.



Next Steps (Continued)

- IHS will hold a Town Hall or All Tribal and Urban Indian Organization Leaders Call to allow an additional opportunity for feedback on the draft IHS Strategic Plan.
- Once the 30 day comment period is completed, IHS Staff will review all comments and group the comments.
- The comments will be reviewed and any changes needed will be made to the draft strategic plan.
- Comments received during the 30 day FRN process will be responded to in a follow-up FRN.



Questions?

E-mail the IHS Strategic Planning Team:

IHSStrategicPlan@ihs.gov