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| **Recorder Form** |
| **Onsite Contact Tami Snow 918.388.7428** |
| Recorder: Rhonda Beaver | Date: April 24, 2018 |
| Session Title: Health Revenue Cycle Improvement |
| Panelists: Brenda Teel, Executive Officer, Revenue, Chickasaw NationDoneg McDonough, TSGAC Technical AdvisorAngie Wilson, Executive Director, Washoe Tribal Health CenterRaho Ortiz, Director, Division of Business Office Enhancement, Office of Resource Access and Partnerships, IHS |
| Summary of Issues and Items Discussed: Increase in revenue through use of virtual technology; Medicaid reimbursement for pharmacy by encounter rate; Tribal FQHC and care coordination agreements by state plan amendments; update on PBM rejections and denials |
| Questions from the Audience:Questions raised were billing virtual visits; billing encounter rates for nonbeneficiaries; example of care coordination agreements and updating state plan; and timeframe for DTLL regarding CVS email address |
| Follow Materials, Documents, Websites for Reference:<https://www.mendfamily.com/>Would like example of care coordination agreement mailto:ihs\_cvs\_govtclaims@cvshealth.comWould like copy of DTLL regarding Caremark claims |